



CANCELLATION POLICY

We understand that the current COVID-19 situation is creating a lot of uncertainty especially when it comes to traveling, so we are here to assure you that with Black Panther Safaris you can book with confidence, safe in the knowledge that you can flex your travel plans should you need to.

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OUR FLEXIBLE APPROACH

Black Panther Safaris is offering greater flexibility in case you should have second thoughts about booking a vacation. Peace of mind and flexibility are key to ensuring that you feel confident booking a vacation with us, so we are introducing a new flexible booking policy which will replace our normal cancellation terms as follows:

- * Free cancellation, deferral or change of destination up to and including 90 days prior to travel.
- * Where suppliers (e.g. airlines) allow postponement but no refund, we will allow deferral and will only pass on airline and supplier charges where they are applied.
- * Within 60 days of travel, normal cancellation terms apply:
 - * 60-22 days prior to departure - 60%,
 - * 21-15 days prior to departure - 80%,
 - * Less than 15 days prior to departure - 100%

TERMS & CONDITIONS

- * Applies to new bookings only, made between 9 March and 31 March and departing before or on 25 October 2020
- * Certain vacations may be excluded from the policy – your Travel Consultant will advise you at the time of quotation
- * Certain internal flights have to be paid for at the time of booking and are non-refundable (unless the airline decides to issue a policy offering greater flexibility). In any event, we will mirror the applicable policy of the airline.
- * In the event that departure of the vacation is postponed to after 25 October 2020 or that a replacement vacation is booked, normal cancellation terms will then apply